

## Avaya

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# Latest Version: 6.0

## Question: 1

Why is the network zone segregation important in an AEP deployment?

Response:

- A. To reduce overall system latency
- B. To enhance security by isolating network traffic
- C. To increase storage capacity
- D. To simplify user management

**Answer: B**

## Question: 2

How should email services be configured in AEP to ensure high deliverability?

(Choose Three)

Response:

- A. SPF and DKIM settings
- B. Server capacity planning
- C. Content filtering settings
- D. Email list segmentation
- E. Regular updates to email templates

**Answer: A,D,E**

## Question: 3

Why are user groups crucial in managing access permissions within the AEP web interface?

Response:

- A. They provide structured data access.
- B. They simplify the management of user permissions.
- C. They allow for customized user interfaces.
- D. They enable more efficient data processing.

**Answer: B**

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### Question: 4

Which attributes differentiate the interactive AEP call flows from the non-interactive ones?

Response:

- A. The number of users involved
- B. The presence of automated response systems
- C. The use of voice recognition technology
- D. The need for manual intervention

**Answer: D**

### Question: 5

Which design element is critical when setting up a call flow that includes both automated and human elements in AEP?

Response:

- A. Transition triggers between elements
- B. Time limits on automated interactions
- C. The number of redirections allowed
- D. Visual prompts for user guidance

**Answer: A**

### Question: 6

What distinguishes the premium licensing tier for the AEP system in terms of data processing capabilities?

Response:

- A. Unlimited data entry points
- B. Enhanced data encryption options
- C. Access to advanced analytics tools
- D. Priority technical support

**Answer: C**

### Question: 7

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Why should troubleshooting logs be periodically reviewed even when there are no apparent issues?

Response:

- A. To prepare data for audits
- B. To ensure logs are not consuming too much storage
- C. To proactively identify potential problems
- D. To comply with data retention policies

**Answer: C**

### Question: 8

What factors should be considered when setting up user accounts for access to the AEP web interface?

Response:

- A. User role and permissions
- B. Frequency of access
- C. User's department
- D. Hardware specifications of user's device

**Answer: A**

### Question: 9

What aspect of AEP deployment necessitates careful consideration of network infrastructure?

Response:

- A. Data security requirements
- B. High availability configurations
- C. Load balancing techniques
- D. Real-time data transfer needs

**Answer: D**

### Question: 10

Which operating systems are supported for the AEP 8.0 installation?

(Choose Three)

Response:

- A. Windows Server 2019
- B. Linux CentOS 7

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- C. macOS High Sierra
  - D. Ubuntu 18.04 LTS
  - E. Solaris 11

**Answer: A,B,D**

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