

# SailPoint

## IdentityNow-Engineer

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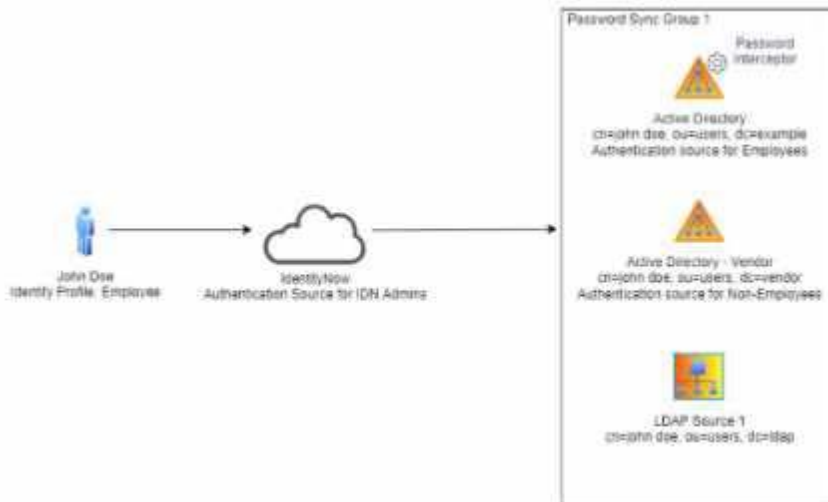
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### • Product Version

# Latest Version: 6.0

## Question: 1

Review the current identity model and scenario below.



### Scenario

John Doe requests "Sales" access on Salesforce for himself. In the approval process, John Doe's manager approves. The access request is till the expected provisioning action sent to the source connectors?

Solution: Expected Provisioning No provisioning is sent out.

A. Yes

B. No

**Answer: B**

### Explanation:

In SailPoint IdentityNow, provisioning is the process of granting or revoking access to systems and applications based on access requests or changes in user identity attributes. The scenario describes John Doe requesting access to the "Sales" profile in Salesforce, which is approved by his manager. However, simply approving an access request does not automatically trigger provisioning unless specific conditions are met:

**Provisioning Policy:** For the access to be provisioned, SailPoint IdentityNow requires a provisioning policy that defines the action to be taken after the approval process. This policy is often configured to specify whether access should be granted or denied after approval. If no provisioning policy is linked to the requested access, no action will be triggered.

**Source Configuration:** The Salesforce source (connector) in SailPoint IdentityNow must also be properly configured to handle provisioning tasks. Without proper configuration of the Salesforce source, no provisioning action will be sent even if the request is approved.

**Manual Provisioning Workflow:** In some cases, IdentityNow might be configured to require manual intervention after approval (e.g., triggering a manual provisioning workflow or an additional step) to

enforce the provisioning action. If this configuration is missing, the approved request will not lead to automatic provisioning.

Since the scenario does not explicitly state that a provisioning policy or source configuration exists to handle the access request, the correct conclusion is that no provisioning would be sent out.

Key Reference from SailPoint Documentation:

Provisioning Concepts in IdentityNow: Documentation emphasizes that provisioning is triggered by defined workflows and provisioning policies that link the request to the connector source. Without these, the approval does not lead to actual provisioning.

## Question: 2

Is this statement true?

Solution: IdentityNow allow HTML editing of an email template.

- A. Yes
- B. No

**Answer: A**

Explanation:

SailPoint IdentityNow allows HTML editing of email templates to customize the look, feel, and content of notifications. Administrators can modify email templates using HTML to include company branding, custom messages, and specific formatting based on their organization's communication needs.

SailPoint provides out-of-the-box email templates for common scenarios such as access requests, password resets, or provisioning notifications. Administrators can enhance these templates using HTML and inline CSS to personalize the messages for their users.

Key Reference from SailPoint Documentation:

Email Template Customization in IdentityNow: SailPoint supports the editing of email templates via HTML to meet specific organizational requirements. Administrators can navigate to the email templates section within the admin interface and update the HTML content as needed.

## Question: 3

Is this statement true?

Solution: All emails generated from a tenant go to the intended recipient by default.

- A. Yes
- B. No

**Answer: B**

Explanation:

By default, not all emails generated from a SailPoint IdentityNow tenant are sent directly to the intended recipient. SailPoint IdentityNow provides an email testing mode (sandbox mode) where emails

generated from the platform, such as access request notifications or password reset messages, can be routed to a specified test recipient instead of the actual intended users. This feature is commonly used during implementation or testing phases to verify email content and delivery without impacting real users.

Once the system is out of the testing phase and the email routing rules are removed, emails will be sent directly to their intended recipients. This ensures that email communications during testing do not reach end users prematurely.

Key Reference from SailPoint Documentation:

Testing Mode for Email Routing in IdentityNow: IdentityNow allows administrators to configure an email routing setting where all emails can be sent to a test inbox to ensure that email communications are functioning properly before going live to end users.

### Question: 4

Is this statement true about using the IdentityNow APIs?

Solution: API documentation is located at <https://docs.sailpoint.com>

A. Yes

B. No

**Answer: A**

Explanation:

SailPoint IdentityNow API documentation is indeed located at <https://docs.sailpoint.com>. This official documentation site contains all the information developers need to interact with IdentityNow through APIs. It includes guidelines on how to authenticate, make requests, and use the API endpoints to automate and integrate with other systems.

Key Reference from SailPoint Documentation:

SailPoint API Documentation: The site [docs.sailpoint.com](https://docs.sailpoint.com) hosts the official API documentation for SailPoint IdentityNow, covering all aspects of using IdentityNow's APIs.

### Question: 5

Is this statement true about using the IdentityNow APIs?

Solution: The APIs can be used by additional clients like cURL or Postman.

A. Yes

B. No

**Answer: A**

Explanation:

Yes, SailPoint IdentityNow APIs can be accessed and utilized by external clients such as cURL or Postman. These tools are commonly used for testing and interacting with RESTful APIs, and they work seamlessly

with IdentityNow's API framework. For example, developers can use Postman or cURL to make API calls for various actions like managing identities, querying data, and triggering provisioning events.

Key Reference from SailPoint Documentation:

API Integration with Tools: SailPoint IdentityNow supports third-party tools like cURL and Postman for API interaction, as these clients can handle HTTP requests, which is how IdentityNow's APIs communicate.

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