SAP
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SAP Certified Associate - Integration Consultant - SAP Sales and Service Cloud

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Subjects

1. Middleware Configuration
2. SAP Sales and Service Cloud Integration Foundations
3. SAP ERP and SAP S/4HANA Configuration
4. Integration Connectivity
5. SAP Sales and Service Cloud Configuration and APIs
6. Data Replication
7. Monitoring
8. Managing Clean Core
9. Extending the Integration

Topic: 1
Middleware Configuration

Question: 1

What does the Monitor view in SAP Cloud Integration allow you to do?
Note: There are 2 correct answers to this question.

A. Activate tracing for integration flows
B. Configure integration flows
C. Deploy integration flows
D. Create user credentials

Answer: A, C

Middleware Configuration

Question: 2

What best describes tracing capabilities in SAP Cloud Integration?

A. Tracing allows you to analyze the runtime behavior of an integration flow in real time, including script debugging with breakpoints.
B. Tracing support must be enabled by the integration flow's developer; otherwise, tracing is not available.
C. Tracing for multiple integration flows can be activated at the same time by using the mass configure action in the Design view.
D. Tracing for an integration flow can be activated in the Monitor view; it will only stay active for a certain time.

Middleware Configuration

Question: 3

The webservice message monitor in SAP Sales and Service Cloud shows an HTTP 500 error for a message that was supposed to be sent to SAP S/4HANA via SAP Cloud Integration.
What does the error mean?

A. The integration flow encountered an uncaught error during processing.
B. The credentials maintained in SAP Sales and Service Cloud for calling the integration flow are incorrect.
C. The integration flow is not correctly deployed.
D. The endpoint URL maintained in SAP Sales and Service Cloud, pointing to the integration flow, is incorrect.

Answer: A

Middleware Configuration

Question: 4

You are using SAP Cloud Integration as your middleware. You want to configure basic authentication to send messages from SAP S/4HANA to SAP Sales and Service Cloud.
What are the configuration steps for SAP Cloud Integration to do so?
Note: There are 2 correct answers to this question.

A. Deploy a user credential artifact on SAP Cloud Integration containing the user credential of the SAP S/4HANA communication user.
B. Deploy a user credential artifact on SAP Cloud Integration containing the user credential of the SAP Sales and Service Cloud communication user.
C. Update the integration flow parameters with the host of SAP Sales and Service Cloud and the relevant credential name.
D. Update the integration flow parameters with the host and path of the SAP S/4HANA web service.

Answer: A, B

Middleware Configuration

Question: 5

Which proxy type do you need to select to configure the Receiver channel in an integration flow using SAP Cloud Connector?

A. Cloud Connector
B. Internet
C. Reverse proxy
D. On premise

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Answer: D

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Middleware Configuration

Question: 6

Where can you find the most current SAP Cloud Integration content?

A. SAP Business Accelerator Hub (https://api.sap.com/)
B. SAP Help Portal (https://help.sap.com/)
C. SAP for Me (https://me.sap.com/)
D. SAP Support Portal (https://support.sap.com/)

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Answer: A

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Middleware Configuration

Question: 7

Which steps are mandatory when using prepackaged integration content on SAP Cloud Integration?
Note: There are 2 correct answers to this question.

A. Deploy code list mapping
B. Enable trace mode
C. Deploy integration flow
D. Configure integration flow

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Answer: C, D

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Middleware Configuration

Question: 8

What is the SAP Cloud Connector used for in the context of SAP Sales and Service Cloud Integration?

A. Secure communication to on-premise solutions
B. Secure communication to other cloud solutions
C. Secure communication from on-premise solutions
D. Secure communication between integration flows

Topic: 2
SAP Sales and Service Cloud Integration Foundations

Question: 9

Which objects can only be replicated unidirectionally from SAP S/4HANA to SAP SAP Sales and Service Cloud? Note: There are 2 correct answers to this question.

A. Sales orders
B. Employees
C. Accounts
D. Products

SAP Sales and Service Cloud Integration Foundations

Question: 10

You want to integrate SAP S/4HANA with SAP Sales and Service Cloud using prepackaged integration content. Up to now, SAP Process Integration has been used for other integrations.
In which of the following cases is the use of SAP Cloud Integration recommended?
Note: There are 2 correct answers to this question.

A. Additional on-premise to on-premise scenarios are required
B. Additional cloud-to-cloud scenarios are required
C. SAP Process Integration has release 7.11 or newer
D. SAP Process Integration has release 7.10 or lower

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