

ServiceNow CIS-PA

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- Product Version

Latest Version: 6.0

Question: 1

What are the advantages of dashboards?
Select 3 Answers from the below options.
Response:

- A. Responsive design
- B. Breakdown Security
- C. Drag-and-drop widgets
- D. Shareability

Answer: A,C,D

Question: 2

Which type of data visualization chart is best suited for showing trends or changes over time?
Response:

- A. Bar chart.
- B. Scatter plot.
- C. Line chart.
- D. Histogram.

Answer: C

Question: 3

Which feature is used when presenting averages and rates in aggregations other than Daily?
Response:

- A. Map breakdowns
- B. Average rate
- C. Time Series Aggregations
- D. Unassigned metric

Answer: C

Question: 4

Which feature can be used to view all Indicators used by a widget and all of the Tabs a widget appears on?

Response:

- A. Run Diagnostics
- B. Dependency Assessment
- C. Relationship Viewer
- D. Widget Indicators

Answer: B

Question: 5

Which Indicator should be excluded from a historic data collection because its data is not meaningful in a historical context?

Response:

- A. Summed age of open problems
- B. Number of open incidents not updated in last 90 days
- C. Number of closed requests
- D. Average Incident Backlog growth

Answer: B

Question: 6

What information can be retrieved using Metrics?

Response:

- A. Shared data for collaboration
- B. History of all criteria scores
- C. Duration of a task property
- D. Job Log status record

Answer: C

Question: 7

What are the required components for building reports on the assignment group?

Select 2 Answers from the below options.

Response:

- A. Facts table
- B. Condition
- C. Definition
- D. Value

Answer: C,D

Question: 8

Select the correct list of items which may be added to a dashboard.

Response:

- A. Indicators, Reports, Widgets, Interactive Filters, Scorecards
- B. Collection Jobs, Element Filters, Scorecards, Indicators, Reports
- C. Widgets, Reports, Interactive Filters
- D. Indicators, Reports, Interactive Filters

Answer: C

Question: 9

What is the primary goal of IT asset management in an organization?

Response:

- A. To create user accounts.
- B. To optimize IT spending and ensure proper use of assets.
- C. To conduct employee training programs.
- D. To manage office supplies.

Answer: B

Question: 10

In the context of IT administration, what is the primary responsibility of a System Administrator?

Response:

- A. Managing office supplies.
- B. Handling customer support inquiries.

- C. Configuring and maintaining the IT infrastructure.
- D. Creating marketing campaigns.

Answer: C

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