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Question: 1

What are two key activities in creating a continuous improvement strategy for automation projects?
(Select two.)
Response:

A. Conducting regular performance reviews
B. Assigning fixed deadlines to all projects
C. Performing root cause analysis for failures
D. Collecting feedback from end-users

Answer: C,D

Question: 2

Which of the following should be considered when creating an organizational change management plan?
(Select two.)
Response:

A. Employee training plans
B. Software vendor selection
C. Automation program updates
D. Resistance management strategies

Answer: A,D

Question: 3

Your company is launching a large-scale automation initiative. Senior management is concerned about project visibility and stakeholder buy-in. Which action will best address this concern?
Response:

A. Conducting executive-only meetings
B. Creating a transparent communication and reporting system
C. Reducing project updates to a quarterly schedule
D. Allowing developers to manage communication independently

Answer: B

Question: 4

During a process design review, your automation team finds that several steps within a workflow are manual and repetitive. What should be the next logical step?
Response:

A. Automate only the final step of the process
B. Conduct a process improvement analysis before automation
C. Assign the process to a less experienced team for training purposes
D. Postpone automation until more staff members are hired

Answer: B

Question: 5

A company's automation strategy is criticized for lacking clear direction. Which component would most effectively improve the strategy?
Response:

A. More technical documentation
B. Increased hiring for IT roles
C. Clear strategic business goals and metrics
D. Faster project timelines

Answer: C

Question: 6

What is the best approach to managing failed automation processes in a production environment?
Response:

A. Restarting the entire system manually
B. Ignoring non-critical failures to reduce monitoring costs
C. Escalating issues directly to third-party vendors
D. Conducting root cause analysis and applying corrective measures

Answer: D

Question: 7

The automation team is struggling to keep up with incoming projects, causing delays. Which approach would best solve this issue?
Response:

A. Outsource all future projects to third-party vendors
B. Review and adjust the team's workload and processes
C. Suspend low-priority projects indefinitely
D. Focus only on high-ROI projects

Answer: B

Question: 8

An unexpected outage occurs, causing multiple automated processes to stop. What is the best next step?
Response:

A. Notify stakeholders and initiate the disaster recovery plan
B. Restart all automation systems immediately
C. Wait for scheduled maintenance to resolve the issue
D. Disable automation systems indefinitely

Answer: A

Question: 9

Which two factors are crucial when drafting a compelling automation strategy?
(Select two.)
Response:

A. Implementation timeline
B. Strategic business goals
C. Number of automation developers
D. Clear project milestones

Answer: B,D

Question: 10

Which two strategies would best drive cultural adoption of automation?
(Select two.)

Response:

A. Leadership buy-in and advocacy
B. Limiting access to automation tools
C. Employee awareness campaigns
D. Assigning only technical teams to manage automation

Answer: A,C